



Questions & Answers

If i am on the cloud, do i need to backup?

We are in the cloud. i believe this means we don't need to back-up. is this correct?

The 'Cloud' is a general way of saying that your files are stored on another computer on the Internet.

If you are using APT's 'Cloud' then unfortunately you don't have the option to backup yourself (I have raised this with APT and they say they hope to add the feature some time). So it's not that you don't need to - you can't! Personally I believe you should have more than one backup source as I said last night. I admit it's a long shot, but imagine if your only backup is at a commercial backup facility and:

- they make a mistake or lose your data - it has happened before! Murphy's Law says it will happen only when you need your backup!!
- there is a major catastrophe -they might be trying to recover data for hospitals, government agencies etc., and you will come pretty far down the queue...

But with APT's cloud you don't have the option - but if you are storing in the cloud using some other service, then my view is a USB backup just might save your bacon one day! :)

I thought you could only do this if the parent has signed another attestation. You made it sound like it can be done to circumvent lack of claiming for a stat day?

Here we are talking about adding a new line for 20 Hrs ECE attestations. Firstly, my apologies if I gave the wrong impression! :) You are absolutely correct - the parent must sign and date an attestation first.

What I was trying to emphasize is that any (correct) ECE attestation should never be edited or un-ticked. I skipped over the issue of when you should put one in and what you should have to support it. We will be covering this issue in some depth in the 3rd webinar

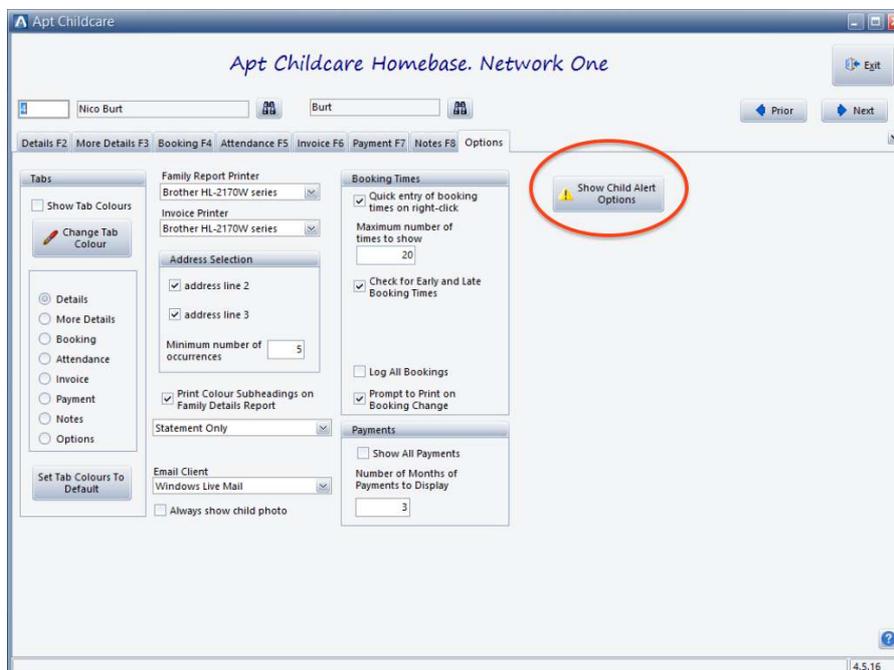
In the meantime let me stress that you must have the parents fill in, date and sign any new attestation you put into APT. If they do that, it is perfectly fine to move hours around from one week to the next. This is mostly an issue in weeks with a statutory holiday in them. Many services prefer to get a new attestation rather than leave funding 'on the table'.

(As an aside, it is common practice when attesting children to try to put their hours in Tuesday - Fridays if at all possible, as most stats. are on a Monday.)

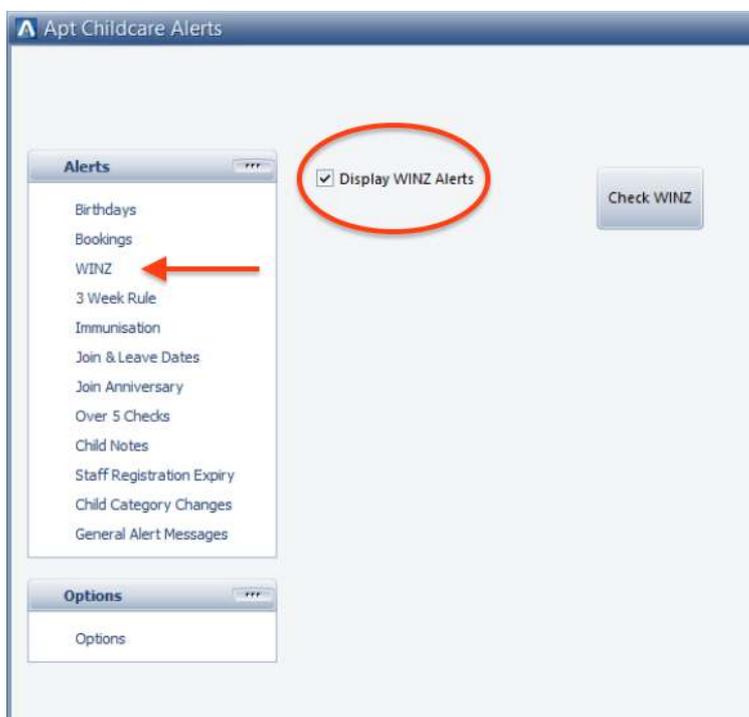
Use 20 ECE	Max Hours	Date Effective	20 ECE Stop	Opt Chg	20 ECE Other Centre	
<input checked="" type="checkbox"/>	20.00	11/03/2013	12/03/2016	<input type="checkbox"/>	<input type="checkbox"/>	
Mon	Tue	Wed	Thu	Fri	Sat	Sun
0.00	6.00	6.00	6.00	2.00	0.00	0.00

Just wondering if something pops up or APT plans on getting something to pop up when children's WINZ is due to expire??

You can have APT alert you WINZ issues (expiry, suspensions etc) by going to the Children's Details, Options tab. Click on the Child Alerts button...



and then select WINZ, and check the Display WINZ Alerts box.



The alerts will display each time you open Children's Details - provided you have the date entered in the WINZ tab in Children's Details.